

# Use and Care Guide

## Please read this Use and Care Guide before you do anything else...

This booklet tells you how to start your refrigerator, clean it, move shelves and adjust controls. It even tells you what to do if you hear strange sounds or think something is wrong

Treat your new refrigerator with care. Use it only to do what home refrigerators are designed to do.

## Safety <u>Firs</u>t

Child entrapment, and suffocation, are not things of the past. Junked or abandoned refrigerators are still dangerous...even if they will "just sit in the garage a few days." If you are getting rid of your old refrigerator, do it safely. Please read the enclosed safety booklet from the Association of Home Appliance Manufacturers. Help prevent accidents.

Juice Can Rack Ice Cube Trays Butter Compartment

Utility Compartment

Refrigerator Control

Power Saving Control

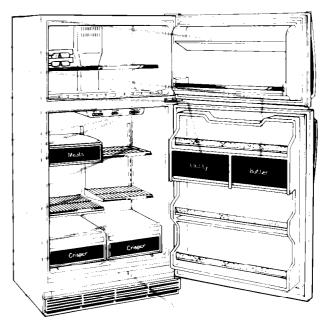
Light

Meat Pan Freezer Control

Adjustable Shelves

Crisper Covers
Crispers

Base Grill



Model and Serial Number Plate

## Copy Your Model Number and Serial Number Here

If you have to call for service, the service technician will ask for your Model and Serial Numbers. Your refrigerator has these numbers on a plate just above the base grill. Copy them in the spaces below while you are thinking about it.

Keep this book in a handy place. Your warranty and sales slip should be kept with it.

Model	NO

Serial No

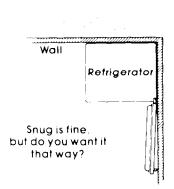
Purchase Date

## Before you plug it in

#### **IMPORTANT**

Before using your refrigerator, you are personally responsible for making sure that it...

- is installed and leveled on a floor that will hold the weight, and in an area suitable for its size and use
- is connected only to the right kind of outlet, with the right electric supply and grounding.
- is used only for jobs expected of home refrigerators
- is properly maintained.
- is out of the weather.
- is used in an area where the room temperature will not fall below 55 F. (13 C).
- is not run where there are explosive fumes.
- is not used by children or others who may not understand how it should be used.
- is not loaded with food before it has time to get properly cold.



## Pick the Right Place.

Save steps by putting your refrigerator near the sink and next to a countertop. It should not be near a stove, radiator, water heater or any source of heat...including direct sunlight.

You can install it flush against the wall in back. Leave  $\mathbb{N}_2$  inch (1.3 cm) clearance against cabinets on each side for ease of installation. Do you want it in a corner? Leave some room on the wall side if you want the doors to open wider.

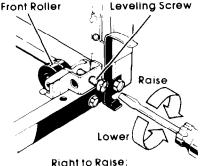
Do you have or plan to add the automatic ice maker? Will the refrigerator be near a cold water pipe? Some people run the water line through the floor to the basement. Others run it behind the cabinets to the pipes under the sink.

### Make Sure It's Level.

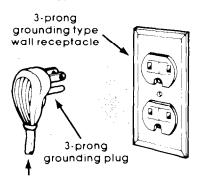
Your refrigerator is on rollers; the two front ones are adjustable for leveling.

Remove the base grill to uncover the leveling screws. With a screwdriver, turn each screw to the right to raise the front. Turn them to the left to lower the front. (If you have someone tilt the top of the refrigerator back while turning, it will be easier.)

Keep adjusting one or the other until the refrigerator won't rock. Then raise or lower both by the same number of turns until the refrigerator is level (use a level to check this). If you don't have a level, the refrigerator will be about right when you can open the doors part way and they will stay where you put them.



Right to Raise; Left to Lower



Refrigerator Power Cord

> Recommended Grounding Method

#### Remove the Label and Clean.

Remove the Consumer Buy Guide label and other inside labels before using the refrigerator. Any glue left can be taken off with rubbing alcohol.

Do not remove the label giving operating instructions for the Refrigerator and Freezer Controls or the Tech Sheet fastened behind the base grill.

To clean your refrigerator before using it, check the washing instructions in this booklet.

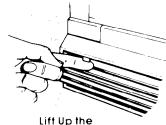
## Plug It In.

A 120 Volt, 60 Hz., AC only, 15 ampere fused electrical supply is required. It is recommended that a separate circuit serving only this appliance be provided.

Do not use an extension cord. Use a receptacle which cannot be turned off with a switch or pull chain.

## **Cleaning your refrigerator**





Swing Out;

Lift Up

Grill-holding Tabs



Notice the Notched Corner on the Defrost-water Pan

Both the refrigerator and freezer sections defrost automatically. But both should be cleaned about once a month to help prevent odors from building up. Of course, spills should be wiped up right away.

To clean your refrigerator, unplug it, turn the Refrigerator Control to OFF, take out all removable parts, and clean it according to the following directions.

### Inside.

You can wash the parts you take out in the sink with a **mild** soap or **mild** detergent and warm water. Harsh cleansers, scouring powders and solvents should **never** be used on any part of your refrigerator.

Wash the walls with a solution of two tablespoons (30g) of baking soda mixed with one quart (1L) of warm water. Rinse well and dry. Let the freezer warm up with the door open for 10 or 15 minutes so the cloth doesn't stick.

The inside of the door, including the gasket, should be washed with warm water and a mild soap or mild detergent.

Do not use cleaning waxes, concentrated detergents, bleaches or cleansers containing petroleum products. They can damage the gasket and plastic finish.

#### Outside.

Wash the outside with warm water and a mild detergent. Rinse well and dry.

Waxing is recommended in high humidity areas. Use a good auto paste wax or an appliance wax on painted metal surfaces. Do not use on plastic because it may damage these parts.

### Underneath.

To remove the base grill, open the door and lift up on the two tabs that show through the grill at both ends near the top. When you've lifted the tabs, swing the top of the grill forward. Lift the grill off the bottom supports.

The defrost water pan is on the left and the condenser is on the right. Pull out the defrost pan and wash. There may be tape holding it in place. Remove the tape and lift the pan over the wire brace in front of it. Make sure the notched corner is in the rear when you put it back, and that you push it all the way in. The defrost drain tube should point into the pan.

Clean dust from the condenser with a vacuum cleaner. The condenser should be cleaned every two or three months.

If your refrigerator has an ice maker, make sure you don't slide the refrigerator out farther than the ice-maker water supply line allows.

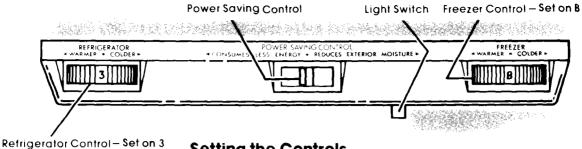
Heat is removed from your refrigerator and transferred to the condenser. From there, the heat is spread into the room. Dust on the condenser insulates it and reduces the heat leaving it. If the heat can't get out easily, the refrigerator will have to run longer to keep food cold.

## **Energy Saving Tips.**

You can help your refrigerator use less electricity.

- Check door gaskets for a tight seal. Level the cabinet to be sure of a good seal.
- Clean the condenser coil regularly.
- Open the door as few times as possible. Think about what you need before you open the door. Get everything out at one time. Keep foods organized so you won't have to search for what you want. Close door as soon as food is removed.
- Go ahead and fill up the refrigerator, but don't overcrowd it so air movement is blocked.
- It is a waste of electricity to set the refrigerator and freezer to temperatures colder than they need to be. If ice cream is firm in the freezer and drinks are as cold as your family likes them, that's cold enough.
- Keep the Power Saving Control on CONSUMES LESS ENERGY unless moisture forms on the refrigerator exterior.
- Make sure your refrigerator is not next to a heat source such as a range, water heater, furnace, radiator, or in direct sunlight.

## Using your refrigerator



Setting the Controls.

The Refrigerator and Freezer Controls are on a console inside the refrigerator at the top. To start the refrigerator, set the Refrigerator Control to 3 and the Freezer Control to B.

When you first turn it on, it will run continuously until the insides are properly cold. It takes time for your refrigerator and freezer to get cold enough to store food safely. Before loading it with food, be sure the refrigerator motor has cycled at least once (turned on, turned off, and turned on again). This may take up to a day.

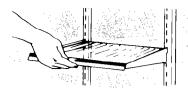
The following chart gives recommended control settings for a number of operating conditions.

#### IMPORTANT:

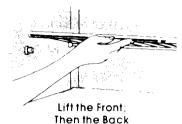
When controls are first set, or whenever changed, allow 24 hours for the temperatures in both sections to even out. Then readjust controls if necessary.

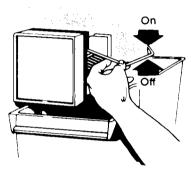
OPERATING CONDITIONS	RECOMMENDED CONTROL SETTINGS
For Normal Use:  - Normal number of door openings.  - Normal amounts of food added.  - Normal room temperature.	Refrigerator
If Refrigerator Section is Too Warm:  — Door opened often.  — Large, warm food load added.  — Room temperature very warm.	Refrigerator 4 Freezer C
If Freezer Section is Too Warm:  — Door opened often.  — Large amount of warm food added.  — Very cold room temperature.	Refrigerator 3 Freezer A
If Ice isn't Made Fast Enough:  — Heavy ice usage.  — Cold room temperature.	Refrigerator 3 Freezer A
If Both Sections are Too Warm:  - Doors opened often.  - Large amounts of food added.  - Very warm or cold room temperatures.	Refrigerator 4 Freezer B
POWER SAVING CONTROL: It's normal for moisture to form around the doors when room humidity is high.  — If moisture forms.	REDUCES EXTERIOR MOISTURE
<ul> <li>If no moisture formsroom humidity is low or during heating season.</li> </ul>	CONSUMES LESS ENERGY

The temperature setting will be about right when milk or juice are as cold as you like, and when ice cream is firm, If you need to adjust the settings to match the way your refrigerator is used, use the settings suggested in the chart above. Change only one control at a time. Wait a day, then make another change, if needed.

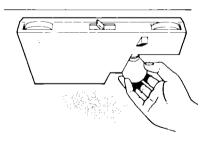


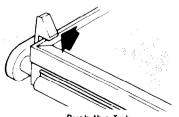
Tilt the Front; Lift the Back





Raise Signal Arm to Stop Ice Maker. Lower Signal Arm to Start It.





Push the Tab to Clear the Cover

## Adjusting the Shelves.

Arrange your refrigerator shelves to suit yourself. If your refrigerator has glass shelves, be careful. The shelves are heavy.

To remove a shelf, tilt up at the front. Then lift up at the back. To replace it, keep it tilted. Guide the rear hooks into the slots in the shelf bracket. Lower the front.

## Moving the Meat Pan.

The rneat pan can be taken out and moved the same way as the shelves. It is easier if you remove the pan first by pulling it out, lifting the front, and then pulling it out the rest of the way.

## Removing Non-Adjustable Shelves.

To remove a shelf, lift up the front. Then lift up at the back. To replace it, put the rear notches onto the shelf supports. Lower the front into place.

## Optional ICE MAGIC® Automatic Ice Maker.

If you have the automatic ice maker accessory or plan to add one later (Part No. ECKMF-6), there are a few things you will want to know:

- The ON/OFF lever is a wire signal arm.
  - Down...for making ice automatically;
  - Up...to shut off the ice maker.
- Shake the bin occasionally to keep cubes separated, and to obtain increased storage capacity.
- It is normal for ice crescents to be attached by a corner. They will break apart easily.
- You will hear water running when ice maker is working. You'll hear ice fall into the bin. Don't let these sounds bother you.
- The ice maker will not operate until the freezer is cold enough to make ice. This can take overnight.
- Because of new plumbing connections, the first ice may be discolored or off-flavored. Discard the first few batches of ice.
- If ice is not being made fast enough and more ice is needed, turn
  the Refrigerator Control toward a higher number. Wait a day and, if
  necessary, turn the Freezer Control toward A.
- If you remove the ice bin, raise the signal arm to shut off the ice maker. When you return the bin, push it all the way in and lower the arm to the ON position.
- If cubes are stored too long, they may develop an off-flavor...like stale water. Throw them away. They will be replaced. Cubes in the ice bin can also become smaller by evaporation.

## Replacing the Light Bulb.

When the light bulb needs replacing, you will find you can reach it easily without removing anything. To remove the light bulb, first unplug the refrigerator. Then, reach behind the control console. You can feel the bulb. Remove it. Replace the bulb with a 40-watt appliance bulb available from most grocery, hardware or variety stores.

## Removing the Crispers and Crisper Covers.

To remove the crispers, slide them out until they stop. Lift the front a little and slide them the rest of the way out.

Each cover is held in place by two pegs at the back and two notched tabs in the front. Press the tabs out of the way to lift the front. Lift the back off the pegs.

To put the covers back, replace the center leg. Replace each cover by first fitting the back notches over the pegs. Then push the front down into the notched tabs.

The center leg can be made shorter or longer to help level the crisper covers, if necessary. Turn the leg clockwise to make it longer. Turn it counter-clockwise to shorten it.

## Sounds you may hear.

Your new refrigerator may make sounds that your old one dianit. Because the sounds are new to you of the new sounds are normal. Hard surfaces like the ... them.

floor, walls and metal cabinets can make the sounds seem louder

The following chart describes the kinds of sounds you might be concerned about them. Don't be, Most , that might be new to you, and what may be making

Possible Sounds: • Slight Hum; Soft hiss:	Probable Causes: Your refrigerator has two faris, you may hear the fair motors and movirig air
<ul> <li>Clicking or Snapping Sounds:</li> </ul>	The defrost timer makes a definite click when the refrigerator stops running. It also makes a sour d when the refrigerator starts.
Water Sounds:	When the refrigerator stops running, you may hear gurgling in the tubing for a few minutes after it stops. You may also hear defrost water running into the defrost water pan
• Ice Maker Sounds:	If your refrigerator has an ice maker, you may hear a buzzing (from the water value), trickling water and the clatter of ice dumped into the bire
Running Sounds:	Your retrigerator has a high-efficiency compressor and motor It will run toriger than older designs. It may even seem to run most of the time

## Reversing the Door Swing.

The refrigerator door hinges and handles can be switched to change the way the doors open. Save the separate instructions included.

## Vacation and moving care

## **Short Vacations.**

No need to shut off the refrigerator if you will be away for less than four weeks. Use up perishables: freeze other items. If your refrigerator is equipped with an automatic ice maker, 1) turn it off; 2) shut off the water supply to the ice maker, 3) empty the ice bin.

## Long Vacations.

Remove all the food if you are going for a month or more. If your refrigerator is equipped with an automatic ice maker, turn off the water supply to the ice maker at least a day ahead. When the last load of ice drops, turn off the ice maker.

Unplug the refrigerator and clean it...rinse well and dry. Tape rubber or wood blocks to both doors keeping them open far enough for air to get in. This will keep odor and mold from building up.

Tape the blocks out of a child's reach...do not allow children near the refrigerator when the doors are blocked open.

To restart refrigerator, see "Using Your Refrigerator."

## Moving.

If your refrigerator is equipped with an automatic ice maker, shut off the ice maker water supply a day ahead of time. Disconnect the water line. After the last supply of ice drops, lift the signal arm to turn off the ice maker.

Remove all food. Pack frozen foods in dry ice. Unplug the refrigerator and clean it thoroughly.

Remove everything that comes out. Wrap all parts well and tape them together so they don't shift and rattle

Screw in the levelling rollers; tape the doors shut; tape the electric cord to the cabinet. When you get to your new home, put everything back, and refer to page 2. Don't forget to reconnect the water supply line if you have an icemaker.

#### **QUESTIONS?**

..call your COOL-LINE " service assistance telephone number (page 11).



## Food storage guide

## STORING FRESH FOOD



There is a right way to package and store refrigerated or frozen foods. To keep foods fresher, longer. take the time to study these recommended steps

Leafy Vegetables ... Remove the store wrapping and trim or tear off bruised and discolored areas. Wash in cool water and drain. Leave some water on the leaves as they go into the crisper. Cold. moist air helps keep leafy vegetables fresh and crisp. Your refrigerator has sealing gaskets to help keep that humid air in the crisper

Vegetables with Skins (tomatoes, peppers) Wash, dry and store in a crisper.

Fruits ... Wash, dry and store in a crisper. Do not wash or hull berries until they are ready to use. Sort and keep berries in their store container in a crisper, or store in a loosely closed paper bag on a refrigerator shelf



Meat ... Meat is perishable and expensive you won't want to waste an ounce of it through careless. handling. The following list and chart give you the Butter Compartment When storing an extra suppackaging hints and time limits. Store meat in the

Fresh, Prepackaged Meat. Store fresh meat in the store wrapping. You can freeze it in the wrap and store it for one or two weeks. If you want to keep it frozen longer, you should wrap it with special freezer wrapping material.

Fresh Meat, Not Prepackaged. Remove the market wrapping paper and re-wrap loosely in waxed paper or aluminum foil for storing it unfrozen.

Cooked Meat. Wrap or cover cooked meat with waxed paper, plastic wrap or aluminum foil. Store immediately.

Cured or Smoked Meat and Cold Cuts. Ham. bacon, sausage, cold cuts, etc., keep best in original wrappings. Once opened, tightly re-wrap in plastic wrap or aluminum foil.

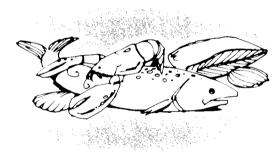
Canned Ham. Store in refrigerator unless the label says it's okay to store on the shelf. Do not freeze.

Fresh Poultry. Loosen the market wrapping and store in the supermarket tray, or loosely wrap in waxed paper or plastic wrap

STORAGE CHART FOR FRESH AND CURED MEAT		
Туре	Approximate Time (days)	
Variety Meats	1 to 2	
Chicken		
Ground Beef	1 to 2	
Steaks and Roasts	3 to 5	
Cured Meats	7 to 10	
Bacon		
Cold Cuts	3 to 5	
	athan tha limas arion	

if meat is to be stored longer than the times given follow the directions for freezing

**NOTE:** Fresh fish and shellfish should be used the same day as purchased.



Eaas Store without washing in the original car-

Milk...Wipe milk cartons. For best storage place milk on interior shelf.

Beverages: Wipe bottles and cans Store or a appropriate approp

Butter...Keep opened butter in covered dish or in ply, wrap in freezer packaging and freeze

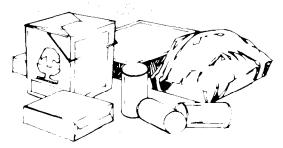
Cheese. Store in the original wrapping until you are ready to use it. Once opened, re-wrap tightly in plastic wrap or aluminum foil.

Condiments . . . Store small jars and bottles (catsup, mustard, jelly, olives) on the door shelves where they are in easy reach.

Leftovers...Cover leftovers with plastic wrap or aluminum foil to keep food from drying out and transferring food odors. Plastic containers with tight 'ids are fine, too

\*Courtesy of National Live Stock and Meat Board

## FREEZING & STORING FROZEN FOODS

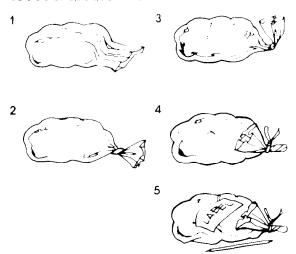


The freezer section is designed for storage of commercially frazen foods and the freezing foods at name.

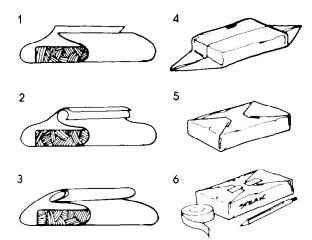
Packaging – The secret of successful treezing is in the packaging. The wrap you use must be air, moisture and vapor proof. The way you close and seal the package must not allow air, moisture or vapors in or out.

Rigid polyethylene (plastic) containers with tight-fitting lids, straight-sided canning freezing jars, heavy-duty aluminum foil, plastic coated paper and non-permeable plastic wraps (such as saran) are recommended. Note, Heat-sealed boiling bags are easy to use and can be used by themselves or as carton liners.

**Sealing** When sealing foods in bags **squeeze out the air** (liquids need headspace to allow for expansion.) Twist the top and turn it back. Faster, the securely around the doubled over tail. Put the label inside transparent bags, use self adhesive label or outside of opaque ones.



Air-tight wrapping calls for "drugstore" wrap. Cut the sneet about one-third longer than the distance around the food. Bring the ends together and fold in (toward the food) at least twice to seal out air. Crease ends close to food, press air from package. Fold tips

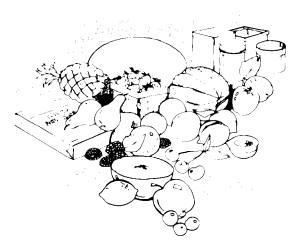


over twice. Finish package and tape closed. NOTE With unboned meats, pad sharp eages with extra wrap or use stockinette to protect the wrap from punctures.

#### DO NOT USE

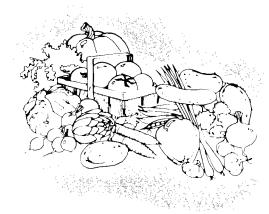
- Bread wrappers
- Non-polyethylene plastic containers
- Containers without tight lias
- Waxed paper
- Wax-coated freezer wrap
- Thin, semi-permeable wrap

None of these are totally moisture, air or vapor proof



**Freezing Fruits** – Select ripe, blemish-free fruits Be sure they taste as good as they look. Wash 2 to 3 quarts (liters) at a time and drain. Fruit that stands in water may lose food value and become, soggy. Sort, peel, trim, pit and slice as needed.

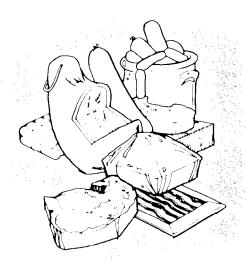
Pack in rigid wide-mouthed containers or other recommended material. Leave head space to allow liquids to expand during freezing.



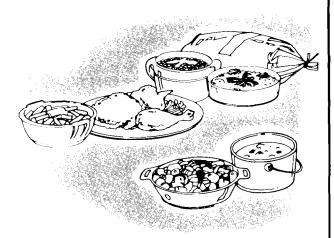
Freezing Vegetables – Freeze only fresh high auality vegetables picked when barely mature for best results, freeze no more than 2 to 3 hours after picking. Wash in cold water sort and cut into appropriate sizes. Blanch or stiard. Pack in recommended container and freeze.

Do not freeze lettuce celery carrot sticks, potatioes or fresh tomatoes. All will become implor mushy formatioes will collapse when thawed

Refer to freezer book for further information

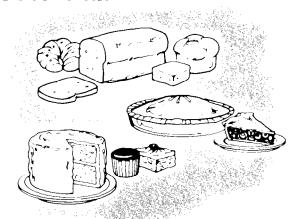


**Freezing Meats** - The meat you thaw can only be as good as the meat you freeze. Drugstore wrap in meal-size packages. Fiat cuts or patties should be wrapped individually or in layers separated by a double thickness of freezer wrap.



Freezing Cooked Food — Prepare booked foods as you would for the table shorter cooking time 10 to 15 minutes to allow for additional booking during reheating. Omit seasonings and part of the liquid Pian to add them at reheating time. Potatoes should also be added to soup and stew at heating time. Add crumb and cheese toppings at heating time.

Cool as rapidly as possible and freeze at once Liquid or semi-liquid dishes may be frozer in recommerided containers with neadscale. Casserbles and other more solid foods may be frozen in the baking container if you don't want to leave your casserble dish in the freezer line it with foil Bake, cool, freeze, lift out the foil package, bag it and return to freezer.



**Freezing Baked Goods**—Wrap baked breads in recommended material. Thaw in wrapping. Unbaked yeast breads can be frozen after the first rising. Punch down, wrap and freeze.

Bake cookies as usual. Cool and freeze on trays, then pack in recommended freezer bags or cartons. Unbaked cookies may be dropped, molded or rolled and frozen on cookie trays. Store in bag or carton, bake without thawing Refrigerator-type cookies can be wrapped and frozen in roll form Thaw only enough to slice when ready to bake

Fruit pies are best frozen unbaked. Bake without thawing Bake pecan and similar pies before freezing, rich fillings do not freeze solid. Cut steam vents in top crusts when ready to bake

IMPORTANT: Do not expect your freezer to quick-freeze any large quantity of food. No more than 2 to 3 pounds of fresh meat or 3 to 4 pounds of vegetables per cubic foot of freezer space. Leave enough space for air to circulate around packages. Be careful to leave enough room at the front so the door can close tightly.

#### FROZEN FOOD STORAGE CHART

Storage times" will vary according to the quality of the food, the type of packaging or wrap used (moisture and vapor-proof), and the storage temperature (should be at 0 F ( 17.8 C)

( 17.8 C)
Food Storage time
FRUITS
Fruit juice concentrate 12 months
Commercially frozen fruit 12 months
Citrus fruit and juices 4 to 6 months
Others
VEGETABLES
Commercially frozen 8 months
Home frozen 8 to 12 months
MEAT
Bacon 4 weeks or less
Corned beef 2 weeks
Cured ham 1 to 2 months
(Salting meat shortens freezer life)
Frankfurters 1 month
Ground beef, lamb, veal 2 to 3 months
Roasts:
Beef 6 to 12 months
Lamb and veal 6 to 9 months
Pork 4 to 8 months
Sausage, fresh 1 to 2 months
Steaks and chops:
Beef 8 to 12 months
Lamb, veal, pork 3 to 9 months
FISH
Cod, flounder, haddock
sole 6 months
Blue fish, salmon 2 to 3 months
Mackerel, perch 2 to 3 months
Breaded fish (purchased) 3 months
Clams, oysters, cooked
fish, crab, scallops 3 to 4 months
Alaskan king crab 10 months
Shrimp, uncooked 12 months
POULTRÝ
Whole chicken or turkey 12 months
Duck 6 months
Giblets
Cooked poultry w/gravy 6 months
Slices (no gravy) 1 month
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Food	Storage time
MAIN DISHES	
Stews; meat, poultry	
and fish casserole	2 to 3 months
TV dinners	3 to 6 months
DAIRY PRODUCTS	3 10 0 1110111113
Butter	2 to 9 months
Margarine	
Cheese:	210 / 1110111113
Camembert, dry curd	
cottage, farmer's,	
Roquefort, blue	3 months
Creamed cottage	
Cheddar, Edam, Goud	
Swiss, brick, etc.	
Freezing can change te	
cheese.	(idic oi
lce cream, ice milk,	
sherbet	4 weeks
EGGS	
Whole (mixed)	9 to 12 months
Whites	9 to 12 months
Yolks	9 to 12 months
(Add sugar or sait to yolks	or whole mixed
egas)	of whole mixed
BAKED GOODS	
Yeast breads and rolls	3 months
Baked Brown 'N Serve	
rolls	3 months
Unbaked breads	
Quick breads	2 to 3 months
Cakes, unfrosted	2 to 4 months
Cakes, frosted	8 to 12 months
Fruit cakes	
Cookie dough	
Baked cookies	
Baked pies	
Pie dough only	4 to 6 months
or Servery exerció Armis Morganio dece	grade see a see a see
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#### It electricity goes off

Call the power company Ask how long power will be off

- **1.** If service is to be interrupted 24 hours or less, keep freezer closed. Most food will stay frozen
- 2. If service is to be interrupted longer than 24 hours:
  - (a) Remove all frozen food and store in a frozen food locker. Or
  - (b) Place about 20 pounds of dry ice on top of the food, using pieces as large as possible. Protect your hands with gloves.
  - (c) If neither food locker storage nor dry ice is available, use or can perishable food at once.
- 3. A full freezer will stay cold longer than a partly filled one. A freezer full of meat will stay cold longer than a freezer full of baked goods. If food contains ice crystals, it may be safely refrozen, although the quality and flavor may be affected. Use this quickly. If the condition of the food is poor or you have any suspicions, it is wise to dispose of it.

# If you need service or assistance, we suggest you follow these four steps:

## 1. Before calling for assistance...

Performance problems often result from little things you can find and fix yourself without tools of any kind

#### If your refrigerator will not operate:

- Is the electric cord plugged in?
- Is a fuse blown or a circuit breaker tripped?
- Is the Temperature Control turned ON?

## If there is a rattling or jingling noise, or other unfamiliar sounds:

- Is something on top or behind the refrigerator making noise when the refrigerator is running?
- New features on your new refrigerator make new sounds. You may be hearing air flowing from the fans timer clicks for the defrosting cycle, defrost water draining into the defrost pan

### If your ice maker will not operate:

- Has the freezer had enough time to get cold? With a new refrigerator, this might take overnight
- Is the signal arm ON...in the down position?
- Is the water valve turned on? Is water getting to the ice maker?

#### If there is water in the defrost pan:

 In hot, muggy weather, this is normal. The pan can even be half full. Make sure the refrigerator is level so the pan doesn't overflow.

#### If the light doesn't work:

 Check fuses and circuit breakers. Make sure its plugged in.

#### If a bulb is burned out:

 See instructions for changing light bulbs on page 5. Use appliance bulbs only

#### If the motor seems to run too much:

- Is the condenser, behind the base grille, free of dust and lint?
- On hot days, or if the room is warm, the motor naturally runs longer.
- If the door has been opened a lot, or if a large amount of food has been put in, the motor will run longer to cool down the interior.

**Remember:** Motor running time depends on different things: number of door openings, amount of food stored, temperature of the room, setting of the controls.

And, your new refrigerator may be larger than your old one so it has more space to be cooled it also has a regular freezer instead of a frozen food compartment. All this means better refrigeration and may require more running time than your old one.

## 2. If you need assistance ...

and talk with one of our trained Consultants. The Consultant can instruct you in how to obtain satisfactory operation from your appliance or, if service is necessary, recommend a qualified service company in your area.

## 3. If you need service\*...



Whirlpool has a nationwide network of franchised TECH-CARE\* Service Companies. TECH-CARE service technicians are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States. To locate

TECH-CARE service in your area, call our COOL-LINE service assistance telephone number (see Step 2) or look in your telephone directory Yellow Pages under:

#### APPLIANCES—HOUSEHOLD— MAJOR—SERVICE & REPAIR

WHIRE POOL APPLIANCES
-PANCHISED TECH CARE SERVICE

SERVICE COMPANIES - XT2 SEBVICE CO 999.9944 999.9944

#### ELECTRICAL APPLIANCES— MAJOR—REPAIRING & PARTS

WHIRLPOOL APPLIANCES
\*BANCHISED \*ECH CARE SERVICE

SERVICE COMPANIES
XYZ SERVICE CO
123 Mapre 999-9999

OR
WASHING MACHINES, DRYERS
& IRONERS—SERVICING

WHIRLPOOL APPLIANCES
FRANCHISED TECH-CARE SERVICE

SERVICE COMPANIES
\*\*2 SERVICE CO
123 Maple 999 9995

## 4. If you have a problem ...

Call our COOL-LINE service assistance telephone number (see Step 2) and talk with one of our Consultants, or if you prefer, write to:

Mr. Guy Turner, Vice President Whirlpool Corporation Administrative Center

2000 US-33 North

Benton Harbor, MI 49022

If you must call or write, please provide model number, serial number, date of purchase, and a complete description of the problem. This information is needed in order to better respond to your request for assistance.



ESP is a registered trademark of Whiripool Corporation for quality parts Look for this symbolor quality whenever you need a replacement part for your Whiripool appliance. ESP replacement parts will fit right and work right because they are made to the same exacting specifications used to build every new Whiripool appliance.



FSP is a registered trademark of Whiripool Corporation for quality parts. Look for this symbol of quality whenever you need a replacement part for your Whirlpool appliance. FSP replacement parts

will fit right and work right, because they are made to the same exacting specifications used to build every new Whirlpool appliance,



Benton Harbor, Michigan, Automatic Washers, Clothes Dryers, Freezers, Refrigerator-Freezers, Ice Makers, Dishwashers, Built-in Ovens and Surface Units, Ranges, Microwave Ovens, Compactors, Room Air Conditioners, Dehumiditiers, Central Heating and Air Conditioning Systems.